



# South Carolina Police Chiefs Association

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## South Carolina Alarm Association

October 27, 2007

Law Enforcement Executives and Alarm Dealers:

With the additional workload created by the events since 9/11 and in support of Homeland Security, law enforcement resources continue to be in high demand. Though alarm systems provide a significant benefit to consumers and law enforcement in deterring and detecting criminal activity, it is critical that we take appropriate steps to insure the efficient use of our police resources that are called on to respond to alarm calls.

Through various studies and the assistance of the alarm industry we have determined that implementation of ECV – Enhanced Call Verification will significantly reduce calls for service across the State of South Carolina. Simply stated, when an alarm monitoring center makes a second or third call to a back-up number or a cellular phone (prior to calling police) there is a very high probability that law enforcement resources will not be needed. In fact, recent statistics indicate that alarm calls for service will be reduced by 50% or more. The South Carolina Police Chiefs Association (SCPCA) has adopted a Resolution calling for all citizens, alarm dealers, and law enforcement to support the practice of Enhanced Call Verification.

We firmly believe that each of you recognizes the importance of properly utilizing our police resources and we are asking each responsible party to support this effort. Many national alarm companies and local alarm dealers are already asking their customers for voluntary support of this new measure. We highly recommend that this proven practice be incorporated into local ordinances and/or department policies. The South Carolina Police Chiefs Association (SCPCA) through its Alarm Management Committee is available to assist you in drafting language for your ordinance or policy, please feel free to contact the SCPCA Office at (803) 790-5042.

Working together we can better utilize our valuable law enforcement resources.

We thank you in advance for your cooperation.

A handwritten signature in black ink, appearing to read 'Patty Patterson'.

Patty Patterson,  
President,  
South Carolina Police Chiefs Association

A handwritten signature in black ink, appearing to read 'James L. Craft'.

James L. Craft,  
President,  
South Carolina Alarm Association

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